

MyTAG supports Leonard Cheshire Health & Safety Compliance

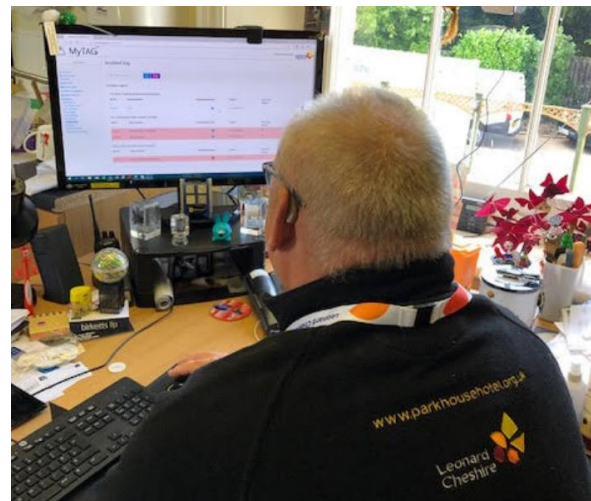
Leonard Cheshire is a national charity which supports disabled individuals to live, learn and work as independently as they choose, whatever their ability. With a network of care homes throughout the UK, and twenty thousand disabled customers, ensuring all buildings and care equipment are safe for residents and staff is a top priority. Compliance with building regulations and care regulations has to be demonstrated across the estate.

Efficient and User Friendly Solution

Leonard Cheshire were using a paper-based system for their compliance checks, which was time consuming, particularly as completed records had to be scanned into their compliance system. Monitoring issue resolution across the 159 sites was challenging and the charity decided to move to a cloud-based electronic system, to make their compliance processes more robust and time efficient.

Kunal Upadhyay, Project Manager at Leonard Cheshire commented: "We wanted a simple, user-friendly system which is easy to use, as our end users are not very technologically advanced.

MyTAG ticked these boxes and was flexible in being able to be modified to incorporate our specific requirements. The simple and fair pricing model and the on-site installation support were the other reasons we selected MyTAG versus other suppliers."



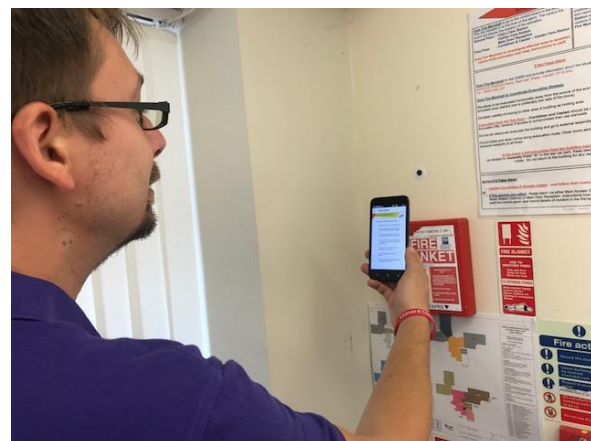
Secure and Trusted Proof of Compliance

The MyTAG Proof of Compliance installation started in August 2018 and is being used to manage and document a variety of both care and building checks. These include first aid kits, fire extinguishers, fire panels, bedrails, hoists, vehicles and many more.

MyTAG secure NFC tags, which cannot be cloned or copied, have been placed on each of the items that need to be tested or maintained. On carrying out the check, the user taps the tag with their NFC enabled-phone, confirming they have completed the check and recorded any issues.

The MyTAG system helps ensure that all the required checks are carried out on a regular basis, and if any become overdue site managers are notified. If issues are identified, they can quickly be reported by tapping the tag and sending a report, so that they can be rectified.

Details of the testing are immediately available via the MyTAG system, and historical data can be accessed 24/7/365 for reporting or auditing.



A Proof of Task solution, developed for Leonard Cheshire, is used to manage all of the checks that are carried out and certified by external contractors. The system notifies the checks required, allows them to be signed off when completed, and ensures that any remedial work required is tracked with a priority rating and a deadline for completion.

MyTAG Proof of Compliance provides all the information at the touch of a button required by the regulators to satisfy them that the service is being run safely.

Up and Running Quickly

Some of the staff were initially uneasy about the new MyTAG system, as they were not confident with technology. However, with full online training systems, site training and videos available to refer back to, most people quickly realised that the time they spent on record keeping and administration would be significantly reduced, saving up to a couple of hours per week. This time is now being used supporting and caring for the residents.



One of the biggest positives is the faster turnaround when defects are reported. These are quickly flagged to managers and transferred to maintenance for repair. This has improved safety and increased staff satisfaction, knowing that all checks and maintenance are well controlled.

Proving compliance, ensuring efficiency

- Simple to use, cloud based system has saved time carrying out compliance checks.
- Maintenance issues quickly identified, reported and resolved.
- Staff quickly became confident in using the system.
- Consistent system across the property estate, with exception reporting and alerts.

Karl Monet, Health, Safety and Environmental Manager, Leonard Cheshire said: “MyTAG has helped us create a method for monitoring the safety of our assets. The simple, intuitive solution takes a matter of seconds to record and report the required health and safety information, saving staff time at every location.”

Mike George, Founder and Director MyTAG commented: “The simple to use MyTAG system supports rigorous compliance checking and reporting, and facilitates consistent data collection and analysis across large building estates. I am delighted that the team at Leonard Cheshire are realising the benefits, supporting the health and safety of their customers.”