

## MyTAG supports New Building Operations

2 Redman Place is a new office building in London's International Quarter in Stratford. The 279,000 square foot building was designed with wellbeing and sustainability at its core, and opened in summer 2019 to its first tenants Cancer Research UK and the British Council.

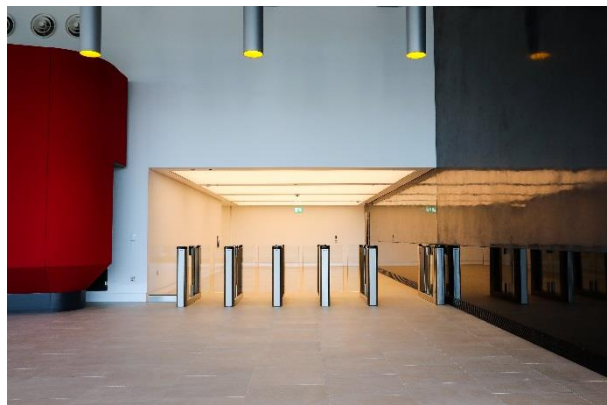


Savills manages the building and for Building Manager JohnPaul Ferrick the new site was an opportunity to utilise best practise systems and processes to make operations as efficient as possible. Following practical completion, JohnPaul specified the installation of the MyTAG building management solutions, which he had positive experience of in a previous building. This ensured that the building team were all trained and the system was up and running from day one.

JohnPaul commented: "MyTAG is an innovative, simple to use and cost effective system, which I have found brings efficiencies to many building management processes. It is a single, flexible platform which is paperless, and provides great reporting and alerts."

### MyTAG Security Solutions

Security is a priority and MyTAG Proof of Presence is used to manage security patrols. Guards tap the Trusted NFC (Near Field Communication) tags which have been placed along their patrol routes with their phone, recording their presence at a specific time. Should any issues be identified, these can be reported immediately, and photographs added if required. Automated emails ensure that the building management team are alerted of any problems, so they can be resolved quickly. As in most buildings, there are areas where the Wi-Fi signal is poor and the Deadzone App allows information to still be recorded, and uploaded when back on line.



Each of the doors at 2 Redman Place has an individual key so MyTAG Asset Management is used to manage the 5000 keys. Each key has a unique NFC (Near Field Communication) tag, and when a key is required, it is tapped on the tablet to launch the checkout interface and information about who has taken it and when it is due back is recorded. When the key is returned, it is tapped again on the tablet to check it back into the system. Automatic reminders are issued to follow up on keys which are overdue for return. This improves security and also saves time looking for missing keys.

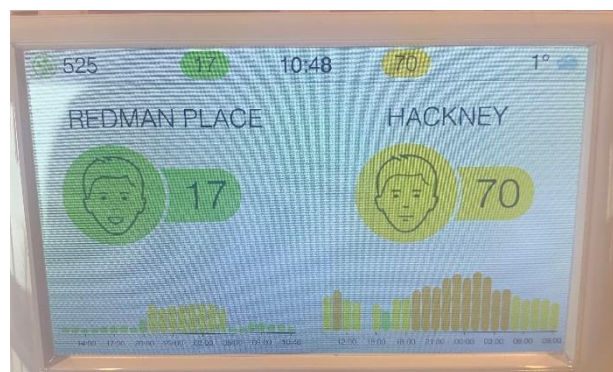
MyTAG is also utilised to prove that compliance checks on lifts, fire extinguishers and other safety assets have been carried out. The information is instantly accessible from wherever you are, and email alerts notify any checks which are overdue.

The MyTAG Postroom solution is used for all the post at 2 Redman Place. The system is user friendly and quick and simple to use, allowing time-stamped tracking of all parcels and signed-for mail. The electronic log of all packages and deliveries allows the location of every item to be checked instantly, and paper-based records are a thing of the past. Reports of the volumes of mail, and types of package, can easily be run by date and by tenant and emailed as required.

## Wellbeing

One of the first things that you notice when you enter 2 Redman Place is the MyTAG Air Quality Monitor on the reception desk. Everyone who visits can see the building air quality and the data is also linked into the building portal.

Air quality is important as it can affect the wellbeing and productivity of building users. The simple to use MyTAG system utilises sensors to measure PM2.5 (particulate matter measuring <2.5 micrometres in diameter), CO<sub>2</sub>, temperature and humidity, allowing indoor air quality to be measured in real time, and improvement actions to be implemented as required.



## Benefits from using MyTAG

Utilising MyTAG at 2 Redman Place from practical completion has helped ensure that the building has operated efficiently from the beginning, and that the post room and air quality monitoring services were immediately available to tenants. Building security is improved through the security patrol and key management systems.

JohnPaul commented: “The single MyTAG cloud based system has supported efficient building management processes and saved us significant amounts of time. The exception reporting and email notifications allow us to focus on key issues and be very responsive. Wellbeing and sustainability are extremely important and air quality monitoring and going paper-free are important contributors. Mike George and the MyTAG team are very focused on our needs and always provide great support.”

To find out more, please visit [www.mytag.io](http://www.mytag.io) or call us on **01752 657077**